

Celovška 16
1000 Ljubljana
Slovenia

February 15th, 1997

Radio Shack
Hamilton road 21
Colchester
Great Britain

Dear Sir or Madam,

I am writing to you to complain about a product I bought last week.

The product I bought from you is a receiver Technics SR720. After plugging in I found out that automatically setting time and date does not work. Even If I had set it manually the clock lates for about an hour during the week. There are also some lights on the receiver that do not work properly.

I demand a new receiver or full refunds. Otherwise I will take legal actions. I hope you will take this letter seriously.

Yours faithfully

Mitja